

Legal Support and Psychological Counselling for State Healthcare Practitioners

In recent years the market has seen a significant increase in medical claims against healthcare practitioners. Being the target of a negligence law suit can have devastating effects. We invite you to partner with an experienced and trusted team who will ensure that you have the cover and support you need should you ever be in the unsettling and unpleasant situation of being faced with a law suit. Our Medical Malpractice solution aims to minimise mental and emotional strain and reduce potential reputational damage and unwanted media attention while your claim is being processed.

How Genoa can help you

As part of Genoa's offering, our Underwriters are able to offer you:

Legal support* in the event that a claim is brought against you as a result of your alleged professional negligence.

This support will include:

- Access to in-house attorneys with a wealth of experience in the Med-Mal space
- Advice on what to do when faced with a claim
- Assistance with written responses to complaints against you
- Assistance with skill verification overseas
- Assistance with CPD education
- 5 counselling sessions with an independent psychologist to assist you with the trauma associated with a claim

* This legal support will not include indemnification for any claims arising from your actual or alleged professional negligence and at all times you would need to rely on the State for this cover

In-house legal and medical team support

Speciality support from our in-house legal and medical team to assist our clients with best practice management of their operations.

genoa
Underwriting Managers

Authorised Financial Services Provider • FSP Number 38225



LOMBARD

An Authorised Financial Services Provider (FSP 1596) and a licensed non-life insurer.

Limits Offered

Practice Type	Max Limit Offered
Internship (1st year and 2nd year after completion of qualification)	R100,000
Community Service or 'Zuma' year (3rd year after completion of qualification)	R150,000
Registrar (if practitioner has decided to specialise)	R250,000
Medical Officer Grade 1 (if practitioner has decided to not specialise)	R250,000
Medical Officer Grade 2 (if practitioner has decided to not specialise – works with years of experience)	R250,000
Medical Officer Grade 3 (if practitioner has decided to not specialise – works with years of experience)	R250,000
Specialist (once specialised)	R250,000

Lombard Insurance Company Limited (FSP No. 1596)

Lombard Insurance Company Limited (The Insurer) is a specialist insurance business and risk management partner across Specialist Commercial, Guarantee & Trade Credit Insurance.

For over 35 years our focus has been to invest in and develop successful niche businesses.

Lombard started in insurance guarantees for the construction industry and today has built a dynamic UMA partnership businesses across multiple specialist commercial and personal insurance lines, and are leaders in the guarantee space across construction, logistics, fuel, energy, mining rehabilitation, and in trade credit solutions.

Genoa Underwriting Managers (Pty) Ltd (FSP No. 38225)

Established in 2005, Genoa Underwriting Managers was created out of necessity when we realised that a commercial opportunity existed in certain niche market liability focus areas.

Traditionally, the liability space is an overtraded one, and it was through the identification of these niche areas that we were able to build a sizeable liability book of business, and to establish a trusted client base of top firms and clients throughout the country. Through a partnership with Safire Insurance Company, we have established ourselves as a leading niche-market, liability underwriting manager who is able to provide fast, efficient and insurance specific solutions for our clients.

Registered with the Financial Sector Conduct Authority (FSCA)

Lombard (Insurer) and Genoa (Underwriting Managers for the Insurer) are both registered Financial Service Providers (FSPs) which means that all insurance policies issued are enforceable in terms of South African laws and are, in turn, regulated with the same levels of stringency as all other Insurers and UMA's in the South African marketplace.

Genoa Queries

Complaints and compliments

Melashan Naidoo | Chief Operating Officer
Tel 010 590 9449 | 076 562 6650
complaints@genoa.co.za | melashann@genoa.co.za

Technical policy related queries

Pravashnie Govender | Senior Underwriting Manager
Tel 010 590 9449 | 072 053 1703 | pravashnieg@genoa.co.za

Claims notifications and legal advice

Ingé Sieberhagen | Head of Claims and Legal Counsel
Tel 010 590 9449 | 072 862 5542 | claims@genoa.co.za

Genoa Underwriting Managers

The Firestation, Suite 806, 16 Baker Street, Rosebank,
Johannesburg, 2196

Tel 010 590 9449
info@genoa.co.za

FSP Number 38225
Directors: PB Bekker, MJ Damant
Co Reg No. 2005/027420/07